

## Limited-Bandwidth Cable Systems

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In the cable systems listed on this page, bandwidth is currently limited and additional capacity cannot be immediately or viably installed. When circumstances permit the installation of additional capacity in these systems, we will update this list accordingly, as we have done several times since its original publication.

Historically, these cable-system networks tended to become congested between the hours of 4 p.m. and Midnight local time. To relieve congestion during those hours and thus help ensure that all customers in these systems receive a fair and equitable share of available bandwidth resources, we installed technology that (a) reviews customer accounts associated with the most commonly subscribed service package in the area; (b) identifies those accounts with heavy usage, as defined below, occurring in the most recently measured 10-minute period between 4 p.m. and Midnight; and (c) decreases these customers' access speeds for one hour.

In the following cable systems, (a) the most commonly subscribed service packages feature download speeds up to 1 or 2 megabits per second; (b) heavy usage is defined as 30 megabytes in 10 minutes between 4 p.m. and Midnight; and (c) download speeds are slowed to 256 kilobits per second for one hour.

- **Arkansas:** Charleston, Hughes, Mt. Ida, Nashville, Waldron
- **Illinois:** Argenta
- **Indiana:** Rockville
- **Kansas:** Anthony
- **Kentucky:** Russellville
- **Texas:** Anson, Caldwell, Canadian, Claredon, Crane, Dimmitt, Grapeland, Hamlin, Henrietta, Junction, Kermit, Nocona, Paducah, Rotan, San Saba, Seymour, Sonora, Trinity

In the following cable systems, (a) the most commonly subscribed service package features a download speed up to 3 megabits per second; (b) heavy usage is defined as 60 megabytes in 10 minutes between 4 p.m. and Midnight; and (c) download speeds are slowed to 1 megabit per second for one hour.

- **Louisiana:** New Iberia, Ville Platte
- **Oklahoma:** Idabel
- **Texas:** Albany, Breckenridge, Eastland, Ingram

Most customers in the cable systems listed on this page will not be affected by the above-described technique. Since this technique is dynamic and works in real time, its application to a particular customer will depend on the time of day (i.e., between 4 p.m. and Midnight local time) and customer usage volume in the most recent 10-minute period during those hours. This technique has nothing to do with a customer's aggregate monthly data usage. Importantly, this technique does not manage congestion based on the type of online activity, protocol or application a customer is using; it only focuses on the heaviest users in real time, so periods of congestion tend to be fleeting and sporadic.